

Section	Question	Answer
Section II: Purpose	What are the current "data systems" that you use to handle your CRM needs?	Current systems include: EFS Mod (State of Florida child care management system). CARES – DCF legal child care provider system, WELS – quality rating system, Microsoft Office 365
Section III: Scope of Work	Will the data from these systems need to be imported into the new system?	<p>If data import is an added value feature please indicate in proposal.</p> <p>The automated solution must provide Coalition staff with the ability to use predefined automated workflow to prepare, track, modify and monitor multiple processes. The solution must be accessible by users anywhere with an internet connection and web browser.</p>
Section IV: Instructions	Does the proposal need to be printed and mailed into your organization?	<p>Proposal needs to be printed and delivered to the ELC as referenced below:</p> <p>One original and 2 copies of the proposal must be submitted by 5:00 p.m. local time, May 27, 2022, to:</p> <p>Early Learning Coalition of Brevard County, Inc. Attn: Jodi Ammons, Director of Quality Assurance 1018 S Florida Avenue Rockledge, FL. 39255</p> <p>The proposals should be sealed and clearly marked on the outside as follows: Customer Service Management System Platform Proposal, due May 27, 2022.</p>