

Florida Child Care Resource & Referral



Program Highlights for Families

- Families receive a FREE customized listing of early learning providers based on their needs
- Trained CCR&R Specialists provide families with information about early care and education options without expressing personal bias
- Families receive resources that explain quality early learning and its benefits
- Families also receive information on other community resources
- Families are provided financial assistance strategies and referrals to other community social services, as needed

Program Highlights for Child Care Providers

- FREE listings on the local child care resource and referral database that allows families to receive referrals to potential providers
- Offers FREE training and technical assistance to child care providers
- Helps providers with start-up information and access to training and technical assistance
- Provider Profiles are made available to families to assist with the selection of a quality child care program

Inclusion Services

- Inclusion Specialists are individuals designated by their early learning coalitions to provide assistance to all early learning programs regarding special needs issues of the children they are serving, particularly children with disabilities and other special health care needs

- Inclusion Specialists provide training and consultation on issues such as managing challenging behaviors, understanding the American with Disabilities Act, screening and assessment, environmental adaptations, and other related topics

CCR&R State Network Office

- The Child Care Resource and Referral State Network Office houses and operates a call center available to all families and providers that seek information or assistance with Voluntary Prekindergarten (VPK), School Readiness, Child Care Resource & Referral, and support services for providers that serve children with disabilities
- The CCR&R State Network Office coordinates with federal, state, and local entities to provide emergency services and determine provider status after a natural disaster (e.g. hurricane, tornado, flood)
- Provides oversight, training, and support to local early learning coalitions
- Develops educational and resource materials for early learning coalitions, families, and child care providers

CCR&R: The Numbers

- More than 283,000 families have received information about early learning programs and community resources in 2006-07
- More than 23,000 legally operating providers are maintained in the CCR&R database
- More than 180,000 families and 100,000 parents contacted CCR&R for Voluntary Prekindergarten (VPK) information
- The CCR&R State Network Call Center responded to more than 6,700 telephone calls via the toll-free line and over 1,900 e-mails from parents, providers, and others seeking assistance



For more information about the *Florida Child Care Resource & Referral* program please call the **Agency for Workforce Innovation** at 1-866-357-3239 or visit www.flready.com.